

**nCS**  
FUEL

A WORLD FUEL SERVICES COMPANY

**NCS FUEL**

Contractor Support to Operations



# ABOUT US

---

## PROFILE

NCS specialises in the supply of fuel and fuel related services to customers across the globe, both in demanding and/or austere locations, as well as more structured locations.

In addition to ground- and aviation fuel supply, we deliver a wide range of fuel technical services, fuel management and logistics services as well as financial services, enabling us to offer our customers a high quality and assured end to end solution.

All products and services include a highly professional and flexible level of service, tailored to the needs and requirements of each individual customer.

## EXPERIENCE

NCS has 15+ years of experience and leverages a strong foundation of skills originally developed to support international military forces on operations in austere environments. From 2007 until Mission closure in 2021 we provided all fuel and fuel related services in support of the Resolute Support Mission (RSM) in Afghanistan for NATO. We have a solid track record with the following customers:

- NATO/NSPA
- Armed Forces of multiple NATO countries
- Non-Governmental Organisations
- International Humanitarian Organisations
- US Defence Logistics Agency-Energy

## GLOBAL STRENGTH

NCS is a subsidiary of World Fuel Services Corporation (WFS), a global leader in the marketing, sale and distribution of energy products and services across the globe.

WFS operates through a team of global and local professionals providing a comprehensive portfolio of fuel supply, logistics, credit financing, price risk management and transaction management services.

As a subsidiary of WFS, we are able to draw on these global resources and ensure reliable product supply through our global network of proprietary transport assets, strategically located supply inventories and long term partnerships with our suppliers worldwide.





# FUELLING THE FORCES

## FUEL SUPPLY

NCS source products based on military grade fuel specifications. Our current supply is dominated by:

- F-34/JP8 Aviation Fuel (procured fully additised or additised in-house)
- F-35/JETA1 Aviation Fuel
- F-54/EN590 Diesel Fuel
- F-67/EN228 Unleaded Gasoline
- F-18/100LL Aviation Gasoline (AVGAS)

The procurement of fuel includes transportation, tracking, loading/unloading, and advanced logistical management. All processes adhere to the latest JIG1530 standard ensuring uncompromised fuel quality from point of manufacture to the end user.

## FUEL STORAGE

NCS provides important continuity of operations planning by offering operated storage facilities. We ensure that each facility is managed and monitored by trained staff who adhere to global best practice. We are able to meet the

complex requirements of our customers by delivering full scale storage solutions which include; design, construction, maintenance, and operation of permanent as well as temporary, or mobile fuel storage facilities at our customers' location.

Installation of automated tank gauging (ATG) equipment on the storage tanks can also be provided by NCS.

## DISTRIBUTION

NCS handles ground fuel retail services. By handling the entire process, we are able to deliver and distribute stable and reliable fuel supply directly to specialist units such as military vehicles, generators, and retail stations, including point of sale services. The fuel is distributed in close cooperation with the customer ensuring alignment of capabilities and operational imperatives.

NCS also offers a rapid deployable fuel distribution system, which will meet any

immediate operational fuel supply request by allowing storage, distribution, and delivery of fuel at any location required.

## FUEL TECHNICAL SERVICES

We provide customised technical services in accordance with latest international standards. These include quality assurance programs, fuel testing (full-scale up to A-level), equipment calibration, fuel training, and related HSE services.

In addition, we deliver a comprehensive Fuel Management System that automates the collection of key data enabling realtime visibility of operations.

## INTO-PLANE OPERATIONS

NCS offers to conduct into-plane operations at military and commercial airports.

Commitment to strict quality procedures and continuous equipment maintenance will ensure product excellence at all times.

FUEL SUPPLIES

FUEL STORAGE

DISTRIBUTION

FUEL  
TECHNICAL  
SERVICE

INTO-PLANE  
OPERATIONS



# COMMITTED TO QUALITY

---

## LOCAL REPRESENTATIVES

To maintain effective, agile and resilient capabilities, NCS staff monitors the supply line closely at all times, in order to control the operations and react quickly and effectively to any changing or unexpected situation.

NCS staff pay frequent visits to loading and shipping points which offsets potential supply distribution risks and help to ensure a stable fuel supply from point of manufacture to the end user.

## QUALITY ASSURANCE

NCS holds five ISO accreditations and certifications. Our extensive quality control procedures are embedded in a Business Management System (BMS), which is certified according to the following international standards:

- ISO 9001:2015 (Quality Management)
- ISO 14001:2015 (Environmental)
- ISO 45001:2018 (OHSAS)
- ISO 37001:2016 (Anti-Bribery)
- ISO 27001 (IT Security) via WFS

Our Business Management Team ensures that all procedures in the BMS adhere to the above certifications, which include

our fuel being tested throughout the supply chain by a combination of independent and in-house testing. We work closely with the World Fuel Services Global Quality Assurance and Technical Operations Organisation, who have representatives in JIG, IATA, ASTM, and other influential organisations.

## FLEXIBILITY

To provide strategic agility, NCS staff are trained in accordance with international standards and our overall business model is designed and optimised for scalable solutions. This enables our highly skilled fuel professionals and logistics experts to mobilise additional delivery points in a fast and controlled manner.

In hostile environments, this is a critical success factor when unforeseen events may become reality.

## ACCOUNTABILITY

To maintain excellence in contract intimacy, a fully integrated ERP system enables realtime tracking of fuel deliveries at an operational level, while simultaneously supporting complete traceability of all expenses incurred during the contract.

In addition, our systems ensure that all operating procedures adhere to the laws and regulations in regards to compliance, and provide our customers with full accountability and transparency.

NCS customer communication is based on the provision of a professional service with reliable documentation and secure accounting and payment systems.

## TRACEABILITY

The NCS LIMS (Laboratory Information Management System) application has been developed to manage multiple aspects of a full scope operational fuel supply including:

- Fuel Procurement and Supply Chain Management
- Traceability Management
- Laboratory Management
- Physical Operation and Tank Management
- Customer Communication

LIMS ensures that the traceability of any product is conducted in a compliant, standardized, efficient and professional manner. The system will generate assured access to all documentation and test results as well as real time data for our customers.





# SUSTAINABLE DELIVERIES

---

## OUR VISION

Our vision is to be recognised as the most trustworthy and dedicated supplier of fuel and fuel related services.

## CODE OF CONDUCT

In establishing ourselves as a trusted business partner our actions are guided by the NCS Code of Conduct.

The code is designed to help us meet our responsibility of doing business the right way in compliance with all relevant laws and regulations and ensures good ethical practices.

All NCS staff is committed to abide by our code and our values.

## HEALTH AND SAFETY

As we strive towards our vision we consistently treat our co-workers with the respect and dignity they deserve.

We recognise each individual's unique contribution, and work together as a team to provide a comfortable work environment for all employees.

## ENVIRONMENT

We have a vital interest in protecting and preserving the environment, and conduct all business in line with environmental protection best practices.

## COMMUNITIES

The communities in which we live and work are important stakeholders in our success. They allow our business to thrive and support us in global activities. It is vital for us to maintain trust by respecting local laws and operating with sensitivity towards local customs.

To do so we expect our staff and our suppliers to abide by the U.S. Foreign

Corrupt Practices and the U.K. Bribery Act 2010 Convention against Corruption. Following best practice, NCS maintains accurate and complete accounts and records, and has rigorous internal controls to detect and prevent illegal practices.

## SUSTAINABILITY

NCS comply with the 10 principles of the UN Global Compact and as a part of WFS we are working towards the Sustainable Development Goals within the areas where we believe we can make the greatest positive impact on our employees, customers, suppliers, communities, and other stakeholders.



# OUR EXPERIENCE

## Representation:

Aalborg, Denmark  
London, United Kingdom  
Rotterdam, Netherlands  
Rukla, Lithuania  
Dubai, United Arab Emirates

## DANISH DEFENSE

**Period:** 2022

**Location:** Europe

**Deliveries:** International Fuel  
Logistics Support

## NATO – OLSP

**Period:** 2021 – ongoing

**Location:** Europe/Worldwide

**Deliveries:** Multiple Frameworks  
for Provision of Fuel and Fuel Related  
Services Worldwide

## NATO – VJTF/EPF

**Period:** 2017 – ongoing

**Location:** The Baltics

**Deliveries:** Bulk Fuel Delivery Services  
and Rapid Deployment Capabilities

## NATO & THE BUNDESWEHR

**Period:** 2007 – 2021

**Location:** Kabul, Kandahar, Herat & MeS  
Regions, Afghanistan

**Deliveries:** Bulk Fuel (F-34, F-54, F-18, F-67),  
Testing, BFI Operation, Strategic Fuel Reserves,  
Into-Plane, Into-Vehicle, Into-Generator and  
Hot Refuelling, Airborne Fuel Deliveries,  
Construction and Fuel Management System

## DLA-E

**Period:** 2017 – 2021

**Location:** Erbil, Kurdistan

**Deliveries:** Strategic Reserve  
Storage and Bulk Fuel  
Deliveries

## DLA-E

**Period:** 2011- 2014

**Location:** Bagram and Fenty,  
Afghanistan

**Deliveries:** Bulk Fuel Deliveries



## CONTACT INFORMATION:

### NCS HQ and Sales Office

Strommen 6,  
DK-9400 Norresundby  
Denmark

Tel.: +45 70231307  
Email: [sales@ncsfuel.com](mailto:sales@ncsfuel.com)  
Web: [www.ncsfuel.com](http://www.ncsfuel.com)



A WORLD FUEL SERVICES COMPANY

